



# HOWIE KIOSK

## HOWIE ENTRY LEVEL KIOSK SYSTEM

*The Howie, designed and manufactured by our partners RedTen, is the perfect entry level kiosk solution.*

*It's slimline design makes it ideal for installation where space is at a premium or where a traditional desktop PC would be unsuitable.*

This award winning design consists of a compact case, containing all drives, motherboard, LCD screen and power supply, with no external cables. Yet it is only 83mm thick.

The unit can be wall mounted or fixed to a desk using the adjustable desk post, making it a highly flexible option, perfect for Internet cafe style installations.



The Howie is available with cordless keyboard and mouse, or with stainless steel keyboard and trackball as well as a number of additional peripheral devices, including card reader and barcode reader.

Amatica has installed the Howie in a number of organisations, including Bolton MBC and Rank Casinos.

### Dimensions

- Basic Design: H 400mm x W 440mm x D 83mm
- Wall-mounted with keyboard: H 570mm x W 400mm x D 200mm
- Keyboard: W 370mm, D 200mm

### Design

- Ergonomic, slimline design, can be wall or desk mounted. No external cables
- Available in sable and black as standard (other colours available on request)

### Computer Specification

- Celeron 1.8 ghz processor, 256 mb RAM, 20Gb HDD & CD ROM. Upgrades available

### Monitor

- 15" touchscreen
- Stereo 8 watt speakers

### Optional Extras

- Choice of keyboard inc. Ultra slim Infrared, radio frequency or secure stainless steel keyboards
- Range of colour finishes
- Branded backboard
- Choice of CD ROM or DVD drives
- Kiosk blanking plate
- barcode reader

## Kiosk Services

*Amatica's track record in kiosk deployment is second to none. We understand that the kiosk implementation process requires careful management in order to ensure successful delivery.*

This starts with pre-delivery consultation to support selection of the appropriate kiosk solution, and site surveys to determine the suitability of potential locations.

Amatica also manages installation of services (telecoms, network and power), kiosk feature modification and full bespoke kiosk design

where appropriate.

Kiosk facilities are most often intended to increase accessibility of information or services. As such, they are invariably located in public spaces, making it critical that installation should go as quickly and smoothly as possible.

Our technicians work to provide turnkey solutions that are fully functional from installation day onwards.

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## Monitoring

*Maximising the uptime of kiosk systems in the field is critical to the success of any kiosk project, and Amatica has developed a number of services to guarantee that downtime is kept to an absolute minimum.*

This is particularly critical where kiosks are installed in unmanaged or remote locations, where system failures may otherwise go unnoticed for a considerable time.

Amatica's Remote Monitoring service monitors individual kiosk performance from direct our helpdesk, so remedial action can be taken as soon as a problem occurs. Many issues can be resolved through remote access, making downtime measurable in minutes rather than days or weeks.

Amatica also offers remote content management services to maintain and update kiosk content remotely. This ensures information on your kiosk is kept up to date and relevant.

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## Maintenance

*Even the most robust systems can suffer hardware failures or abuse.*

So, should a more serious error occur, Amatica offers a fast response UK-wide hardware maintenance service, ensuring that even if the worst should happen, your services will continue with minimal interruption.

All kiosks are supplied under warranty with additional on-site maintenance contracts available.

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Contact Amatica for more information or to arrange a demonstration of our products and services

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