



CONCIERGE KIOSK

CONCIERGE KIOSK FREESTANDING SLIMLINE KIOSK

The Concierge kiosk is designed specifically for areas where maximum impact and minimum footprint is required.

The Concierge offers an aesthetically pleasing public access kiosk and is manufactured to the highest levels of quality and security and is suitable for a number of markets from retail to government.

The Concierge kiosk incorporates a 17" TFT Touch screen and rugged kiosk PC. The unit can be branded and finished to customer specification.



- Slimline small foot print kiosk
- Available in various options and finishes, including DDA compliant version
- Options include printers, handsets and card readers, integrated rugged fanless PC
- Finished in colour scheme and branding of your choice



Design

- Epoxy coated mild steel construction
- Mains distribution system, integral fan cooling and security locking system
- Colour and graphics of customer's choice
- 17" TFT touchscreen

Dimensions

- Height: 175cm
- Width: 60cm (65cm with base)
- Depth: 20cm (38cm with base)
- Weight: 80 kg

Typical PC Specification

- Rugged PC Casing
- Pentium 3.2Ghz
- 120Gb hard drive
- On board sound, LAN and video
- 512Mb DDRam
- 4 x USB Ports, 2 x COM ports
- Windows XP (Pro SP2)

Optional Extras

- 112mm thermal printer with guillotine
- Stereo speakers
- IP65 keyboard with integral trackball, rounded shelf, integrated mountings and security fixings
- Hearing loop, modified aluminium head unit

Kiosk Services

Amatica's track record in kiosk deployment is second to none. We understand that the kiosk implementation process requires careful management in order to ensure successful delivery.

This starts with pre-delivery consultation to support selection of the appropriate kiosk solution, and site surveys to determine the suitability of potential locations.

Amatica also manages installation of services (telecoms, network and power), kiosk feature

modification and full bespoke kiosk design where appropriate.

Kiosk facilities are most often intended to increase accessibility of information or services. As such, they are invariably located in public spaces, making it critical that installation should go as quickly and smoothly as possible.

Our technicians work to provide turnkey solutions that are fully functional from installation day onwards.

Monitoring

Maximising the uptime of kiosk systems in the field is critical to the success of any kiosk project, and Amatica has developed a number of services to guarantee that downtime is kept to an absolute minimum.

This is particularly critical where kiosks are installed in unmanaged or remote locations, where system failures may otherwise go unnoticed for a considerable time.

Amatica's Remote Monitoring service monitors individual kiosk performance from direct our helpdesk, so remedial action can be taken as soon as a problem occurs. Many issues can be resolved through remote access, making downtime measurable in minutes rather than days or weeks.

Amatica also offers remote content management services to maintain and update kiosk content remotely. This ensures information on your kiosk is kept up to date and relevant.

Maintenance

Even the most robust systems can suffer hardware failures or abuse.

So, should a more serious error occur, Amatica offers a fast response UK-wide hardware maintenance service, ensuring that even if the worst should happen, your services will continue with minimal interruption.

All kiosks are supplied under warranty with additional on-site maintenance contracts available.

Contact Amatica for more information or to arrange a demonstration of our products and services

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